

Department of City Development, City of Milwaukee

Invitation for Bid #57477
Furnace Maintenance Services (Re-bid)

Addendum #1
November 25, 2013

THIS ADDENDUM IS ISSUED TO MODIFY, CLARIFY OR CORRECT THE ORIGINAL DOCUMENTS AND IS HEREBY MADE A PART OF SAID DOCUMENTS.

Questions and Answers:

Question 1: In regard to emergency services, what is considered an emergency and what is the response time for an emergency?

Answer 1: In light of the health and safety concerns of the need for furnace maintenance services for a furnace that is not working properly during the heating season, DCD does not believe there are separate “emergency” and “non-emergency” situations. Pursuant to Section I (L) of the specifications, all services requests from DCD would require “the Contractor to make contact with the requesting City department within 15 minutes of the original call and respond to the property within 30 minutes of the original call. The Contractor shall have in its employ a sufficient force of qualified and competent personnel to commence work on each property within two hours of contractor receiving authorization from DCD to proceed. “

Further, Section I (K) of the specifications, the “Contractor is to provide furnace repair services on an on-call basis 24 hours a day.”

ALL BIDDERS SHALL ACKNOWLEDGE RECEIPT AND ACCEPTANCE OF ADDENDUM NUMBER 1 (DATED November 25, 2013) FOR INVITATION FOR BID #57477, BY SIGNING IN THE SPACE PROVIDED AND SUBMITTING THE SIGNED ADDENDUM WITH YOUR BID. BIDS SUBMITTED WITHOUT THIS ADDENDUM WILL BE CONSIDERED NON-RESPONSIVE.

SIGNED THIS _____ DAY OF _____, 20__.

SIGNATURE

COMPANY NAME